

Our Cruise - About Us

Dear Customer,

Some years ago, I set up Our World Ltd, a unique Travel Company in New Zealand with specialist divisions "Our Pacific" and "Our Asia", with the aim of successfully linking travellers with perfect holiday experiences in the Pacific Islands and throughout Asia.

We're achieving our goals by offering unparalleled personal service, the highest possible specialist knowledge and the most innovative distribution methods. We go out of our way to ensure we match our customers with the right holiday product, price and experience every time and this simple concept immediately resonated with both our customers and our suppliers, so much so that Our World Ltd and its various divisions enjoyed great results right from its inception and its phenomenal growth pattern continues.

I have found that Kiwi travellers are always seeking to enhance their holiday experiences, so we have continued to add new destinations and new products into the holiday packages we offer. We have always included cruises as a part of our holiday offers, so expanding our successfully established philosophy of providing a separate division to specialise in world-wide cruising is a great fit for us.

Cruising holidays will rebound again, although in these times they will require specialist knowledge and attention in both managing and adhering to the latest cruising protocols and matching our customers with the right cruise product and that's what Our Cruise does best. Our Cruise is a specialist boutique Cruise Operator offering quality cruising holiday packages at great value prices to our Kiwi customers.

Our Cruise, like all Our World divisions, is a 100% Kiwi owned and operated company located in Grafton Auckland and are fully staffed by Kiwi's and not some call centre based offshore – we understand Kiwi needs. Every person in our experienced team is totally focussed on providing great personal service and our specialist approach delivers you the highest possible level of cruise expertise and product knowledge.

Our innovative marketing strategies focus on delivering our customers the best possible cruise and holiday experience, both onboard and ashore and all at a very competitive price.

Our Cruise is a member of Cruise Lines International Association Australasia (CLIA), the world's largest cruise association, dedicated to the promotion and growth of the cruise industry. We are a full member of IATA and a fully bonded member of the Travel Agents Association of New Zealand (TAANZ). This provides financial protection of our customers' funds – see <http://www.taanz.org.nz/> for more details.

Our team and I look forward to assisting you towards your best cruise holiday experience ever. Many thanks & best regards, Rick Felderhof, Managing Director.



*Somewhere over
the horizon, soon*